

# UNIVERSITY OF THE PHILIPPINES DILIMAN

**CITIZEN'S CHARTER** 

# **General Education Center (GEC)**

## 1. Appeal for Crediting of a General Education (GE) Course (General Case)

Pursuant to Memorandum No. OVCAA-ECA 19-480 dated 6 November 2019, the University Council Committee on Student Admissions, Progress, and Graduation (UC CSAPG) affirms its resolution to delegate the authority to process appeals from students concerning GE courses to the GEC, effective the first semester of AY 2019-2020. Most of the student appeals, which pertain to the crediting of GE course/s, require the approval of the University of the Philippines Diliman General Education (UPD GE) Committee.

Office or Division:	General Education Center (GEC)					
Category:	External Service					
Classification:	Complex					
Type of Transaction:	G2C (Government to Citizen)					
Who may avail:	University of the Philippines Dilin	nan (UPD) students				
Operating Hours:	8:00 AM - 5:00 PM					
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE				
For Standard Requirement						
Appeal letter     (1) Electronic Copy  Remarks:	(1) Electronic Copy  Applicant / Client					
Appeal letter with narrative an General Education Center (GE Department Chair/Institute Dir						
2. Justification letter (1) Electronic Copy  Agency - Division: All University of the Philippines Dil (UPD) Academic Units - Office of the College Secretar Remarks:						
Justification letter by the Colle Dean	ege Secretary endorsed by the					
3. Transcript of Records or True Copy of Grades issued by the previous constituent university  (1) Electronic Copy  Remarks:  Agency - Division: Previous Constituent University or All University of the Philippines Diliman (UPD) Academic Units Office of the College Secretary						
Applicable to transferees						

# 4. True Copy of Grades issued by the current UP Diliman college/unit

(1) Electronic Copy

Remarks:

Applicable to both transferees and shiftees

**Agency - Division:** All University of the Philippines Diliman (UPD) Academic Units - Office of the College Secretary

#### 5. Curriculum Checklist with Grades

(1) Electronic Copy

Remarks:

Students may request from the Student Records Evaluator

**Agency - Division:** All University of the Philippines Diliman (UPD) Academic Units - Office of the College Secretary

#### 6. Syllabus of the GE/non-GE Courses to be Credited

(1) Electronic Copy

Remarks:

Students may request from his/her department/institute or concerned GE offering unit

**Agency - Division:** All University of the Philippines Diliman (UPD) Academic Units - Department/Institute or GE Offering Unit

#### **For Situational Requirement**

A. Additional letters from other concerned parties (i.e., Student Records Evaluator, program adviser, or other concerned parties)

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE (Designation; Office)
1. Submit the appeal to the General Education Center (GEC) through the University Transactions Automated Kit (UTAK) by filling out the required information and uploading the documentary requirements	1.1. Receive and record the appeal endorsed by the Dean through the University Transactions Automated Kit (UTAK)	None	10 minute/s	University     Research     Associate II;     General     Education     Center (GEC)
Location: Online: https://utak.upd.edu.ph/ Notes/Instruction: The appeal must then be endorsed online by the Student Records Evaluator, Department Chair/Institute Director, College Secretary, and Dean/Director.	1.2. (a) Review the accuracy of the information and the completeness of the documentary requirements; (b) Research precedent cases and/or pertinent academic rules and provisions, and prepare a preliminary evaluation report for the General Education Center (GEC) Director's consideration; and (c) If everything is in order and the appeal has a precedent		2 working day/s, 4 hour/s	University     Research     Associate II;     General     Education     Center (GEC)

one anderes it to the	I		I
case, endorse it to the University of the Philippines			
Diliman General Education			
(UPD GE) Committee [c/o			
General Education Center			
(GEC) Director] through UP			
UTAK (Note: If additional			
documentary requirements are			
needed, revert to the			
requesting party through the			
University Transactions			
Automated Kit (UTAK). The			
speed of processing is			
contingent on the prompt			
compliance of the Requesting			
Party.)			
1.3. Review and endorse it for submission to the University of			
the Philippines Diliman General			<ul><li>Director;</li></ul>
Education (UPD GE) Committee			General
[c/o General Education Center		1 working day/s	Education
(GEC) Director] through the			Center (GEC)
University Transactions			, ,
Automated Kit (UTAK)			
1.4. Review and endorse it for			
submission to the UPD GE			University
Committee [c/o General			Research
Education Center (GEC)			Associate I;
Director] through the University			Office of the
Transactions Automated Kit			Vice Chancellor
(UTAK)			for
			Academic
			Affairs
		1 working day/s	(OVCAA)
			• Vice
			Chancellor
			for
			Academic
			Affairs;
			General
			Education
			Center (GEC)

	1.5. Review the appeal and prepare the remarks for submission to the University of the Philippines Diliman General Education (UPD GE) Committee [c/o General Education Center (GEC) Director] through the University Transactions Automated Kit (UTAK)		1 working day/s	University     Research     Associate II;     General     Education     Center (GEC)
	1.6. Input the remarks into UP UTAK and submit the final action to the Requesting Party		1 working day/s	Director;     General     Education     Center (GEC)
Receive the notice of action on the appeal Location:     Student's UP Mail	2. Document the action taken regarding the appeal	None	20 minute/s	Junior Office     Associate;     General     Education     Center (GEC)
Total Processing Time:		Working Days: 6 working day/s, 4 hour/s, 30 minute/s		
Total Processing Fee:		Total Standard Fee: None		

# 2. Appeal for Crediting of a General Education (GE) Course (Special Case)

Pursuant to Memorandum No. OVCAA-ECA 19-480 dated 6 November 2019, the University Council Committee on Student Admissions, Progress, and Graduation (UC CSAPG) affirms its resolution to delegate the authority to process appeals from students concerning GE courses to the GEC, effective the first semester of AY 2019-2020. Most of the student appeals, which pertain to the crediting of General Education (GE) course/s, require the approval of the University of the Philippines Diliman (UPD) GE Committee.

Office or Division:	General Education Center (GEC)					
Category:	External Service					
Classification:	Highly Technical					
Type of Transaction:	G2C (Government to Citizen)					
Who may avail:	University of the Philippines Dilin	nan (UPD) students				
Operating Hours:	8:00 AM - 5:00 PM					
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE				
For Standard Requirement						
Appeal letter     (1) Electronic Copy		Applicant / Client				
Remarks:						
Appeal letter with narrative ar General Education Center (GE Department Chair/Institute Di	•					
Justification letter     (1) Electronic Copy  Remarks:		<b>Agency - Division:</b> All University of the Philippines Diliman (UPD) Academic Units - Office of the College Secretary				
Justification letter by the Coll Dean	ege Secretary endorsed by the					
3. Transcript of Records or True Copy of Grades issued by the previous constituent university  (1) Electronic Copy		<b>Agency - Division:</b> Previous Constituent University or All University of the Philippines Diliman (UPD) Academic Units -				
Office of the College Secretary Remarks:						
Applicable to transferees						
4. True Copy of Grades issued college/unit (1) Electronic Copy Remarks:	by the current UP Diliman	Agency - Division: All University of the Philippines Diliman (UPD) Academic Units - Office of the College Secretary				

Applicable to both transferees	and shiftees			
5. Curriculum Checklist with Grades (1) Electronic Copy Remarks: Students may request from the Student Records Evaluator		= -	All University of the Phil nits - Office of the Colle	
6. Syllabus of the GE/non-GE (1) Electronic Copy Remarks: Students may request from his concerned GE offering nit		= -	All University of the Phil nits - Department/Institu	
For Situational Requirement  A. Additional letters from other	concerned parties (i.e., Student I	Records Evaluator, pro	ogram adviser, or other	concerned parties)
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE (Designation; Office)
1. Submit the appeal to the General Education Center (GEC) through the University Transactions Automated Kit (UTAK) by filling out the required information and uploading the documentary requirements	1.1. Receive and record the appeal endorsed by the Dean through the University Transactions Automated Kit (UTAK)	None	10 minute/s	University     Research     Associate II;     General     Education     Center (GEC)
Location: Online: https://utak.upd.edu.ph/ Notes/Instruction: The appeal must then be endorsed online by the Student Records Evaluator, Department Chair/Institute Director, College Secretary, and Dean/Director.	1.2. (a) Review the accuracy of the information and the completeness of the documentary requirements; (b) Research precedent cases and/or pertinent academic rules and provisions, and prepare a preliminary evaluation report for the General Education Center (GEC) Director's consideration; and (c) If there is no precedent case, refer it to the concerned General Education (GE) Offering Unit for preliminary evaluation through the University Transactions Automated Kit (UTAK)		2 working day/s, 4 hour/s	• University Research Associate II; General Education Center (GEC)

1.3. Review and endorse it to concerned General Education (GE) Offering Unit for preliminary evaluation through the University Transactions Automated Kit (UTAK)	1 working day/s	Director;     General     Education     Center (GEC)
1.4. Review and endorse it to concerned General Education (GE) Offering Unit for preliminary evaluation through the University Transactions Automated Kit (UTAK)	1 working day/s	University     Research     Associate I;     Office of the     Vice     Chancellor     for     Academic     Affairs     (OVCAA)      Vice     Chancellor     for     Academic     Affairs;     Office of the     Vice     Chancellor     for     Academic     Affairs;     Office of the     Vice     Chancellor     for     Academic     Affairs     (OVCAA)
1.5. Review the appeal and its supporting documents, and prepare a preliminary evaluation along with a recommendation [Note: The speed of processing is contingent on the General Education (GE) Offering Unit head/s. Some of them make decisions through meetings, which may cause delays in processing.]	6 working day/s	GE Offering     Unit Head;     Any of     requesting     office /     division
1.6. Receive the General Education (GE) Offering Unit's response and schedule a University of the Philippines Diliman General Education (UPD GE) Committee meeting to deliberate on the appeal [Note: There is no regular University of the Philippines Diliman General Education	5 working day/s	University     Research     Associate II;     General     Education     Center (GEC)

Total Processing Time:  Total Processing Fee:		Working Days: 18 working day/s, 30 minute/s  Total Standard Fee: None		s
2. Receive the UP Diliman GE Committee's decision through UP Mail Location: Student's UP Mail Notes/Instruction: Students need to coordinate the UPD GE Committee's decision with the Student Records Evaluator	2. Document the action taken regarding the appeal	None	20 minute/s	• Junior Office Associate; General Education Center (GEC)
	1.9. Input the remarks into the University Transactions Automated Kit (UTAK) and submit the final action to the Requesting Party		1 working day/s	Director;     General     Education     Center (GEC)
	1.8. Prepare the remarks based on the University of the Philippines Diliman General Education (UPD GE) Committee's decision for General Education Center (GEC) Director's consideration		1 working day/s	University     Research     Associate II;     General     Education     Center (GEC)
	1.7. Review and deliberate on the appeal to determine the final action		4 hour/s	UP Diliman     GE     Committee;     General     Education     Center (GEC)
	(UPD GE) Committee meeting; it is scheduled as needed. The difficulty in securing the required quorum may cause delays in convening a meeting.]			

### 2. General Education Center

The General Education Center (GEC) provides support to colleges or units in the development of concepts, pedagogies, materials, and all resources pertaining to GE courses.

It supports the interdisciplinary nature of the GE courses by coordinating with and among the faculty members from various academic units who can teach each course; compiles and disseminates GE instructional materials, in coordination with ILC and UL; and plans and conducts workshops and training programs to enhance GE teaching in coordination with OAT. It also consolidates the review and evaluation of the GE program and the GE courses, and supports GE-related research projects. Furthermore, the GEC provides support to colleges or units in the development of concepts, pedagogies, materials and all resources pertaining to GE courses.

In helping achieve OVCAA's mandate, GEC's banner goal is to create "convergence."

Director: Dr. Anna Sibayan-Sarmiento

Associate Professor, College of Arts and Letters

Type of Service: Internal

#### 1. Request for a copy of the GE course syllabus

A UPD academic unit or faculty member may request a copy of the GE course syllabus, approved by the UP Office of the President, for teaching and other academic purposes.

Office or Division:	General Education Center (GEC)			
Classification:	Simple			
Type of Transaction:	Government-to-Government			
Who may avail:	UPD Academic Units and Fac	culty		
CHECKLIST	OF REQUIREMENTS		WHERE TO	SECURE
1. Request letter		Requesting	g Party	
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID PROCESSING PERSON RESPONSIBL		
1. Submit the required document to the GEC via email at gec_ovcaa.upd@_up.edu.ph	Receive and record the required document via email	None 15 Minutes Rec		Receiving personnel GEC
	1.1 Review and approve the request	None	30 Minutes	University Research Associate II Director

				GEC
	1.2 Prepare a copy of the syllabus and the transmittal email, for approval of the	None	1 Hour	University Research Associate II
	GEC Director			<i>Director</i> GEC
2. Receive a copy of requested syllabus via email	2. Release a copy of the syllabus via email	None	15 Minutes	Releasing personnel GEC
	TOTAL:	None	2 Hours	

#### 2. Request for approval of GE course proposal (Institution)

General Education Center (GEC)

Office or

Pursuant to Memorandum No. OVCAA-ECA 17-052, OVPAA Memorandum No. 2017-78, Memorandum No. PDLC 18-27, and Memorandum No. PDLC 18-47, only reconfigured, revised, or newly instituted GE courses based on the new UP GE Framework, can be offered starting the First Semester of AY 2018–2019. In line with the implementation of the UP Diliman 2017 GE Program, academic units are required to seek approval for their GE course proposals before offering them to students.

Division:						
Classification:	Highly Technical					
Type of Transaction:	Government-to-Government					
Who may avail:	UPD Academic Units					
CHECKLIST	OF REQUIREMENTS	WHERE TO SECURE				
1. Accomplished OVPAA-Curr-Form 3.0 (GE course proposal template) with endorsements from the following:     - College Academic Affairs Committee or College Executive Board     - College Assembly/Council or Graduate Council		Requesting Party (Proponent)  Note: GE Course Proposal Templates are available at the GEC website				
•	for approval of proposal to course endorsed by the Dean	Requesting Party (Proponent)				
3. Presentation of the GE course proposal for the meetings of the following:  - UPD GE Cluster Committee  - UPD GE Committee  - UPD Curriculum Committee  - System GE Council  - President Advisory Council		Requesting Party (Proponent)				
4. Serves as a res presentation of the University 0 meetings	Requesting Party (Proponent)					
	ecessary revisions to the GE all based on the comments	Requesting Party (Proponent)				

and suggestions of the Committees/ Councils, if needed

			FEES TO PROCESSING PERSON		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	TIME	PERSON RESPONSIBLE	
1. Submit the required documents to GEC, with complete endorsements from the unit level and the UPD GE Cluster Committee via email at gec_ovcaa.upd@up.edu.ph	Receive and record the required documents with complete endorsements from the unit level and the UPD GE Cluster Committee	None	15 Minutes	Receiving personnel GEC	
	1.1 Include the proposal in the agenda of the next UPD GE Committee meeting for discussion  1.2 Review the format, accuracy, and completeness of the information in the GE course proposal  Note:  If revisions are needed, return the documents to the Requesting Party. The speed of processing will depend on the promptness of their compliance.	None	Note: There is no regular UPD GE Committee meeting; it is scheduled as needed. The difficulty in securing the required quorum may cause delays in convening a meeting.	UPD GE Committee Secretariat GEC	
2. Present the GE course proposal at the UPD GE Committee meeting	2. Review and deliberate on the GE course proposal	None	4 Hours	UPD GE Committee	
	3. If everything is in order, prepare an endorsement letter to the UPD UC Curriculum Committee, to be signed by the GEC Director and VCAA  3.1 Sign the endorsement letter and release to OUR	None	1 Day	Junior Office Associate  Director  GEC	

	Note: If revisions are needed, return the document to the Requesting Party. Once all revisions have been incorporated, endorse it to the UPD UC Curriculum Committee.  4. Receive and record the document  4.1 Include the proposal in the agenda of the next UPD UC Curriculum Committee	None	4 Hours	Receiving personnel OUR
5. Present the GE course proposal at the UPD UC Curriculum Committee meeting	5. Review and deliberate on the GE course proposal  5.1. If everything is in order, refer it to the OVCAA through the GEC  Note: If revisions are needed, return the document to the Requesting Party. Once all revisions have been incorporated, endorse it to the OVCAA through the GEC	None	1 Day  Note: The meeting schedule may cause delays in processing time.	UPD UC Curriculum Committee
	6. Receive and record the document 6.1 Prepare an endorsement letter to the OC, to be signed by the GEC Director and VCAA 6.2 Prepare a draft endorsement letter to the OVPAA, to be signed by the Chancellor 6.3 Release to the OVCAA	None	1 Day	Receiving personnel Junior Office Associate Director GEC
	7. Receive and record the document 7.1 Review and sign the endorsement letter to the Chancellor 7.2 Release to the OC	None	4 Hours	Receiving personnel  University Research Associate I  VCAA OVCAA

	8. Receive and record the document  8.1 Finalize the endorsement letter for Chancellor's signature  8.2 Release to the OVPAA	None	1 Day	Receiving personnel  OC staff  Chancellor  OC
	<ul><li>9. Receive and record the document</li><li>9.1 Include the proposal in the agenda of the next System GE Council meeting for discussion</li></ul>	None	4 Hours	Receiving personnel OVPAA
10. Present the GE course proposal during the System GE Council meeting	10. Review and deliberate on the GE course proposal	None	4 Hours  Note: The meeting schedule may cause delays in processing time.	System GE Council
	10.1 If everything is in order, prepare an endorsement letter to the President's Advisory Council  10.2 Sign the endorsement letter and release to the President's Advisory Council  Note:  If revisions are needed, return the document to the Requesting Party. Once all revisions have been incorporated, endorse it to the President's Advisory Council	None	1 Day	Staff VPAA OVPAA
	11. Receive and record the document  11.1. Include the proposal in the agenda of the next President's Advisory Council meeting for discussion	None	4 Hours	Receiving personnel OP
12. Serve as a resource person during the	12. Review and deliberate on the GE course proposal	None	4 Hours	President Advisory Council

presentation of the GE course proposal at the President's Advisory Council meeting			Note: The meeting schedule may cause delays in processing time.	
	12.1 If everything is in order, the President will endorse it to the UPD UC  12.2 Release to the OUR  Note: If revisions are needed, return the document to the Requesting Party. Once all revisions have been incorporated, endorse it to the UPD UC	None	1 Day	Staff President OP
	<ul><li>13. Receive and record the document</li><li>13.1 Include in the agenda of the next UPD UC meeting for discussion</li></ul>	None	4 Hours	<i>UCSS</i> OUR
14. Serve as a resource person during the presentation of the GE course proposal at the UPD UC meeting	14. Review and deliberate on the GE course proposal  14.1 If everything is in order, refer the GE course proposal to the OVCAA through the GEC  Note:  If revisions are needed, return the document to the Requesting Party. Once all revisions have been incorporated, refer it to the OVCAA through the GEC.	None	1 Day  Note: The meeting schedule may cause delays in processing time.	UPD UC
	15. Receive and record the document  15.1 Prepare an endorsement letter to the OC, to be signed by the GEC Director and VCAA  15.2 Prepare a draft endorsement letter to the OVPAA, to be signed by the Chancellor	None	1 Day	Receiving personnel Junior Office Associate Director GEC

15.3 Release to the OVCAA			
16. Receive and record the document			Receiving personnel
16.1 Review and sign the endorsement letter to the	None	1 Day	University Research Associate I
Chancellor			<i>VCAA</i> OVCAA
16.2 Release to the OC			OVCAA
17. Receive and record the			
document			Receiving personnel
17.1 Finalize the	None	1 Dav	Chanaellar
endorsement letter for		,	Chancellor OC
Chancellor's signature			00
17.2 Release to the OVPAA			
document			
18.1 Review the GE course			Receiving personnel
proposal and prepare an	None	1 Day	\/D
endorsement letter to the			VPAA
BOR			OVPAA
18.2 Release to the OSU			
document			Pagaiving paragnal
10.1 Include the proposal in	None	4 Hours	Receiving personnel OSU
			030
_			
20. Review and deliberate			
on the GE course proposal		1 Day	
20.1 Refer the BOR-		Note:	
approved GE course	None	The meeting	Board of Regents
proposal to the OSU		schedule may	
21 Review and record the		unio.	
document			
21.1 Reflect the BOR			
decision on the GE course syllabus	None	1 Day	Receiving personnel OSU
21.2 Release to the UPD OC			
	16. Receive and record the document  16.1 Review and sign the endorsement letter to the Chancellor  16.2 Release to the OC  17. Receive and record the document  17.1 Finalize the endorsement letter for Chancellor's signature  17.2 Release to the OVPAA  18. Receive and record the document  18.1 Review the GE course proposal and prepare an endorsement letter to the BOR  18.2 Release to the OSU  19. Receive and record the document  19.1 Include the proposal in the agenda of the next BOR meeting for discussion  20. Review and deliberate on the GE course proposal  20.1 Refer the BOR-approved GE course proposal to the OSU  21. Review and record the document  21.1 Reflect the BOR decision on the GE course syllabus  21.2 Release to the UPD	16. Receive and record the document  16.1 Review and sign the endorsement letter to the Chancellor  16.2 Release to the OC  17. Receive and record the document  17.1 Finalize the endorsement letter for Chancellor's signature  17.2 Release to the OVPAA  18. Receive and record the document  18.1 Review the GE course proposal and prepare an endorsement letter to the BOR  18.2 Release to the OSU  19. Receive and record the document  19.1 Include the proposal in the agenda of the next BOR meeting for discussion  20. Review and deliberate on the GE course proposal  20.1 Refer the BOR-approved GE course proposal to the OSU  21. Review and record the document  21.1 Reflect the BOR decision on the GE course syllabus  21.2 Release to the UPD	16. Receive and record the document  16.1 Review and sign the endorsement letter to the Chancellor  16.2 Release to the OC  17. Receive and record the document  17.1 Finalize the endorsement letter for Chancellor's signature  17.2 Release to the OVPAA  18. Receive and record the document  18.1 Review the GE course proposal and prepare an endorsement letter to the BOR  18.2 Release to the OSU  19. Receive and record the document  19.1 Include the proposal in the agenda of the next BOR meeting for discussion  20. Review and deliberate on the GE course proposal to the OSU  20.1 Refer the BOR-approved GE course proposal to the OSU  21. Review and record the document  21. Review and record the document  21.1 Reflect the BOR decision on the GE course syllabus  21.2 Release to the UPD

	22. Receive and record the document 22.1 Furnish the OUR, OVCAA and GEC with e-copy of the document	None	4 Hours	Receiving personnel OC
23. Receive a copy of the BOR-approved GE course syllabus	23. Receive and record the document 23.1 Prepare a transmittal email to the Requesting Party, for GEC Director's consideration 16.2 Release to the Requesting Party	None	4 Hours	Receiving personnel  Junior Office Associate  Director  GEC
	TOTAL:	None	19 Days, 4 Hours and 15 Minutes	

#### 3. Request for approval of GE course proposal (Revision)

General Education Center (GEC)

Office or

Pursuant to Memorandum No. OVCAA-ECA 17-052, OVPAA Memorandum No. 2017-78, Memorandum No. PDLC 18-27, and Memorandum No. PDLC 18-47, only reconfigured, revised, or newly instituted GE courses based on the new UP GE Framework can be offered starting the First Semester of AY 2018–2019. In line with the implementation of the UP Diliman 2017 GE Program, academic units are required to seek approval for their GE course proposals before offering them to students.

General Education Center (GEC)					
Highly Technical	Highly Technical				
Government-to-Government					
UPD Academic Units					
OF REQUIREMENTS	WHERE TO SECURE				
OVPAA-Curr-Form 3.0 (GE al template) with from the following: emic Affairs Committee or utive Board mbly/Council or Graduate for approval of proposal to course endorsed by the Dean the GE course proposal s of the following: ter Committee emittee	Requesting Party (Proponent) Note: GE Course Proposal Templates are available at the GEC website  Requesting Party (Proponent)  Requesting Party (Proponent)				
um Committee	Requesting Party (Proponent)				
	Highly Technical  Government-to-Government  UPD Academic Units  OF REQUIREMENTS  OVPAA-Curr-Form 3.0 (GE al template) with from the following: emic Affairs Committee or ative Board mbly/Council or Graduate  for approval of proposal to course endorsed by the Dean at the GE course proposal is of the following: ter Committee emittee				

- System GE Council
- President Advisory Council
- Serves as a resource person during the presentation of the GE course proposal at the University Council and Board of Regents meetings
- Works on the necessary revisions to the GE course proposal based on the comments and suggestions of the Committees/ Councils, if needed

Requesting Party (Proponent)

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit the required documents to GEC, with complete endorsements from the unit level and the UPD GE Cluster Committee via email at gec_ovcaa.upd@up.edu.ph	Receive and record the required documents with complete endorsements from the unit level and the UPD GE Cluster Committee	None	15 Minutes	Receiving personnel GEC
	1.1 Include the proposal in the agenda of the next UPD GE Committee meeting for discussion  1.2 Review the format, accuracy, and completeness of the information in the GE course proposal  Note:  If revisions are needed, return the documents to the Requesting Party. The speed of processing will depend on the promptness of their compliance.	None	Note: There is no regular UPD GE Committee meeting; it is scheduled as needed. The difficulty in securing the required quorum may cause delays in convening a meeting.	UPD GE Committee Secretariat GEC
2. Present the GE course proposal at the UPD GE Committee meeting	2. Review and deliberate on the GE course proposal	None	4 Hours	UPD GE Committee
	3. If everything is in order, prepare an endorsement	None	1 Day	Junior Office Associate

	letter to the UPD UC Curriculum Committee, to be signed by the GEC Director and VCAA  3.1 Sign the endorsement letter and release to OUR  Note: If revisions are needed, return the document to the Requesting Party. Once all revisions have been incorporated, endorse it to the UPD UC Curriculum Committee.			Director GEC
	<ul><li>4. Receive and record the document</li><li>4.1 Include the proposal in the agenda of the next UPD UC Curriculum Committee meeting for discussion</li></ul>	None	4 Hours	Receiving personnel OUR
5. Present the GE course proposal at the UPD UC Curriculum Committee meeting	5. Review and deliberate the GE course proposal  5.1. If everything is in order, refer it to the OVCAA through the GEC  Note: If revisions are needed, return the document to the Requesting Party. Once all revisions have been incorporated, endorse it to the OVCAA through the GEC	None	1 Day  Note: The meeting schedule may cause delays in processing time.	UPD UC Curriculum Committee
	6. Receive and record the document 6.1 Prepare an endorsement letter to the OC to be signed by the GEC Director and VCAA 6.2 Prepare a draft endorsement letter to the OVPAA, to be signed by the Chancellor 6.3 Release to the OVCAA	None	1 Day	Receiving personnel Junior Office Associate Director GEC

	7. Receive and record the document 7.1 Review and sign the endorsement letter to the Chancellor 7.2 Release to the OC	None	4 Hours	Receiving personnel University Research Associate I  VCAA OVCAA
	8. Receive and record the document  8.1 Finalize the endorsement letter for Chancellor's signature  8.2 Release to the OVPAA	None	1 Day	Receiving personnel  OC staff  Chancellor  OC
	<ul><li>9. Receive and record the document</li><li>9.1 Include in the agenda of the next System GE Council meeting for discussion</li></ul>	None	4 Hours	Receiving personnel OVPAA
10. Present the GE course proposal during the System GE Council meeting	10. Review and deliberate on the GE course proposal	None	4 Hours  Note: The meeting schedule may cause delays in processing time.	System GE Council
	10.1 If everything is in order, prepare an endorsement letter to the UPD UC  10.2 Sign the endorsement letter and release to the OUR  Note: If revisions are needed, return the document to the Requesting Party. Once all revisions have been incorporated, endorse it to the UPD UC	None	1 Day	Staff VPAA OVPAA
	11. Receive and record the document	None	4 Hours	UCSS OUR

	11.1 Include the proposal in the agenda of the next UPD UC meeting for discussion			
12. Serve as a resource person during the presentation of the GE course proposal at the UPD UC meeting	12. Review and deliberate on the GE course proposal  12.1 If everything is in order, refer the GE course proposal to the OVCAA through the GEC  Note: If revisions are needed, return the document to the Requesting Party. Once all revisions have been incorporated, refer it to the OVCAA through the GEC.	None	1 Day  Note: The meeting schedule may cause delays in processing time.	UPD UC
	13. Receive and record the document  13.1 Prepare an endorsement letter to the OC, to be signed by the GEC Director and VCAA  13.2 Prepare a draft endorsement letter to the OVPAA, to be signed by the Chancellor  13.3 Release to the OVCAA	None	1 Day	Receiving personnel  Junior Office Associate  Director  GEC
	14. Receive and record the document  14.1 Review and sign the endorsement letter to the Chancellor  14.2 Release to the OC	None	1 Day	Receiving personnel  University Research Associate I  VCAA OVCAA
	15. Receive and record the document  15.1 Finalize the endorsement letter for Chancellor's signature  15.2 Release to the OVPAA	None	1 Day	Receiving personnel  Chancellor  OC
	16. Receive and record the document	None	1 Day	Receiving personnel  VPAA  OVPAA

	16.1 Review the GE course proposal and prepare an endorsement letter to the University President			
	16.2 Release to the OP 17. Receive and record the			
	document  17.1 Review the GE course proposal			Receiving personnel Staff
	17.2 If everything is in order, approve the GE course syllabus	None	1 Day	University President OP
	17.3 Release to OSU			
	18. Review and record the document  18.1 Reflect the University President's decision on the GE course syllabus  18.2 Release to the UPD	None	1 Day	Receiving personnel OSU
	OC  19. Receive and record the document  19.1 Furnish the OUR, OVCAA and GEC with e-copy of the document	None	4 Hours	Receiving personnel OC
20. Receive a copy of the BOR-	20. Receive and record the document			Descripting personnel
approved GE course syllabus	20.1 Prepare a transmittal email to the Requesting Party, for GEC Director's consideration	None	4 Hours	Receiving personnel  Junior Office Associate  Director
	20.2 Release to the Requesting Party			GEC
	TOTAL:	None	17 Days and 15 Minutes	