



UNIVERSITY OF THE PHILIPPINES
DILIMAN

CITIZEN'S CHARTER

2. General Education Center

The General Education Center (GEC) provides support to colleges or units in the development of concepts, pedagogies, materials and all resources pertaining to GE courses.

It supports the interdisciplinary nature of the GE courses by coordinating with and among the faculty members from various academic units who can teach each course; compiles and disseminates GE instructional materials, in coordination with ILC and UL; and plans and conducts workshops and training programs to enhance GE teaching in coordination with OAT. It also consolidates the review and evaluation of the GE program and the GE courses, and supports GE-related research projects. Furthermore, the GEC provides support to colleges or units in the development of concepts, pedagogies, materials and all resources pertaining to GE courses.

In helping achieve OVCAA's mandate, GEC's banner goal is to create "*convergence*."

Director: **Dr. Anna Sibayan-Sarmiento**
Associate Professor, College of Arts and Letters

Type of Service: External

1. Appeal for crediting of GE course/s

a. Online Submission and Processing (General Case)

Pursuant to Memorandum No. OVCAA-ECA 19-480 dated 6 November 2019, the University Council Committee on Student Admissions, Progress, and Graduation affirms its resolution to delegate the authority to process appeals from students concerning GE courses to the GEC, effective the first semester of AY 2019-2020. Most of the student appeals, which pertain to the crediting of GE course/s, require the approval of the UPD GE Committee.

Office or Division:	General Education Center (GEC)	
Classification:	Complex	
Type of Transaction:	Government-to-Citizen	
Who may avail:	UPD students	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE
1. Appeal letter with narrative and justification addressed to the GEC Director endorsed by the Department Chair/Institute Director and/or Dean, together with the following supporting documents: - True Copy of Grades or TOR issued by the previous constituent university - True Copy of Grades issued by the current UPD college/unit - Copy of curriculum checklist with grades		Requesting Party Previous Constituent University - Office of the College Secretary Office of the College Secretary Student Records Evaluator

- Copy of the syllabus of the GE/non-GE courses to be credited 2. Justification letter by the college secretary endorsed by the Dean 3. Additional letters from other concerned parties		Department/Institute or concerned GE Offering Unit College Secretary Student Records Evaluator, program adviser, or other concerned parties		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit the appeal to the GEC through the UP UTAK (utak.upd.edu.ph) by filling out the required information and uploading the documentary requirements <i>Note: The appeal must then be endorsed online by the Student Records Evaluator, Department Chair/Institute Director, College Secretary, and Dean/Director.</i>	1. Receive and record the appeal endorsed by the Dean through UP UTAK	None	10 Minutes	University Research Associate II GEC
	1.1 Review the accuracy of the information and the completeness of the documentary requirements 1.1.1 Research precedent cases and/or pertinent academic rules and provisions, and prepare a preliminary evaluation report for the GEC Director's consideration 1.1.1.1 If everything is in order and the appeal has a precedent case, endorse it to the UPD GE Committee (c/o GEC Director) through UP UTAK	None	2 Days and 4 Hours <i>Note:</i> If additional documentary requirements are needed, revert to the requesting party through UP UTAK. The speed of processing is contingent on the prompt compliance of	University Research Associate II GEC

			the Requesting Party.	
	1.2 Review and endorse it for submission to the UPD GE Committee (c/o GEC Director) through UP UTAK	None	1 Day	Director GEC
	1.3 Review and endorse it for submission to the UPD GE Committee (c/o GEC Director) through UP UTAK	None	1 Day	University Research Associate I OVCAA VCAA OVCAA
	1.4 Review the appeal and prepare the remarks for submission to the UPD GE Committee (c/o GEC Director) through UP UTAK	None	1 Day	University Research Associate II GEC
2. Receive the notice of action on the appeal	2. Input the remarks into UP UTAK and submit the final action to the Requesting Party	None	1 Day	Director GEC
TOTAL:		None	7 Days	

b. Online Submission and Processing (Special Case)

Pursuant to Memorandum No. OVCAA-ECA 19-480 dated 6 November 2019, the University Council Committee on Student Admissions, Progress, and Graduation affirms its resolution to delegate the authority to process appeals from students concerning GE courses to the GEC, effective the first semester of AY 2019-2020. Most of the student appeals, which pertain to the crediting of GE course/s, require the approval of the UPD GE Committee.

Office or Division:	General Education Center (GEC)	
Classification:	Highly Technical	
Type of Transaction:	Government-to-Citizen	
Who may avail:	UPD students	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE
1. Appeal letter with narrative and justification addressed to the GEC Director endorsed by the Department Chair/Institute Director and/or Dean, together with the following supporting documents:		Requesting Party

<ul style="list-style-type: none"> - True Copy of Grades or TOR issued by the previous constituent university - True Copy of Grades issued by the current UPD college/unit - Copy of curriculum checklist with grades - Copy of the syllabus of the GE/non-GE courses to be credited <p>2. Additional letters from other concerned parties</p> <p>3. Justification letter by the College Secretary Endorsed by the Dean</p>		<p>Office of the College Secretary</p> <p>Office of the College Secretary</p> <p>Student Records Evaluator Department/Institute or concerned GE Offering Unit</p> <p>Student Records Evaluator, program adviser, or other concerned parties College Secretary</p>		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
<p>1. Submit the appeal to the GEC through the UP UTAK (utak.upd.edu.ph) by filling out the required information and uploading the documentary requirements</p> <p><i>Note: The appeal must then be endorsed online by the Student Records Evaluator, Department Chair/Institute Director, College Secretary, and Dean/Director.</i></p>	<p>1. Receive and record the appeal endorsed by the Dean through UP UTAK</p>	None	10 Minutes	University Research Associate II GEC
	<p>1.1 Review the accuracy of the information and the completeness of the documentary requirements</p> <p>1.1.1 Research precedent cases and/or pertinent academic rules and provisions, and prepare a preliminary evaluation report for the GEC Director's consideration</p> <p>1.1.1.1 If there is no precedent case, refer it to the concerned GE offering</p>	None	<p>2 Days and 4 Hours</p> <p><i>Note:</i> If additional documentary requirements are needed, revert to the Requesting Party through UP UTAK. The speed of</p>	University Research Associate II GEC

	unit for preliminary evaluation through UP UTAK		processing is contingent on the prompt compliance of the Requesting Party.	
	1.2 Review and endorse it to concerned GE offering unit for preliminary evaluation through UP UTAK	None	1 Day	Director GEC
	1.3 Review and endorse it to concerned GE offering unit for preliminary evaluation through UP UTAK	None	1 Day	University Research Associate I OVCAA VCAA OVCAA
	1.4 Review the appeal and its supporting documents, and prepare a preliminary evaluation along with a recommendation	None	6 Days <i>Note:</i> The speed of processing is contingent on the GE offering unit head/s. Some of them make decisions through meetings, which may cause delays in processing.	Concerned GE Offering Unit
	1.5 Receive the GE Offering Unit's response and schedule a UPD GE Committee meeting to deliberate on the appeal	None	5 Days <i>Note:</i> There is no regular UPD GE Committee meeting; it is scheduled as needed. The difficulty in securing the required	University Research Associate II OVCAA

			quorum may cause delays in convening a meeting.	
	1.6 Review and deliberate on the appeal to determine the final action	None	4 hours	UPD GE Committee
	1.7 Prepare the remarks based on the UPD GE Committee's decision for GEC Director's consideration	None	1 Day	University Research Associate II GEC
2. Receive the UP Diliman GE Committee's decision through UP Mail	2. Input the remarks into UP UTAK and submit the final action to the Requesting Party	None	1 Day	Director GEC
TOTAL:		None	19 Days and 30 minutes	

Type of Service: Internal

1. Request for a copy of the GE course syllabus

a. Manual Submission and Processing

A UPD academic unit or faculty member may request a copy of the GE course syllabus approved by the UP Office of the President and use this for face-to-face or remote teaching of GE. Aside from the hard copies available at the OVCAA Curriculum Group Resource Center, the GEC also offers e-copies.

Office or Division:	General Education Center (GEC)			
Classification:	Simple			
Type of Transaction:	Government-to-Government			
Who may avail:	UPD Academic Units and Faculty			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
1. Request letter		Requesting Party		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit the required document to GEC	1. Receive the required document and encode in the UP Document Routing System	None	15 Minutes	<i>Receiving personnel</i> GEC
	1.1 Review and approve the request	None	30 Minutes	<i>Director</i> GEC
	1.2 Prepare a copy of the syllabus and transmittal slip	None	1 Hour	<i>Junior Office Associate</i> GEC
2. Receive a copy of requested syllabus	2. Release a copy of the syllabus	None	4 Hours	<i>Releasing personnel</i> GEC
TOTAL:		None	5 Hours and 45 Minutes	

b. Online Submission and Processing

A UPD academic unit or faculty member may request a copy of the GE course syllabus approved by the UP Office of the President and use this for face-to-face or remote teaching of GE. Aside from the hard copies available at the OVCAA Curriculum Group Resource Center, the GEC also offers e-copies.

Office or Division:	General Education Center (GEC)
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Classification:	Simple			
Type of Transaction:	Government-to-Government			
Who may avail:	UPD Academic Units and Faculty			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
1. Request letter		Requesting Party		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit the required document to GEC via email at gec_ovcaa.upd@up.edu.ph	1. Receive the required document via email and encode in the UP Document Routing System	None	15 Minutes	<i>Receiving personnel</i> GEC
	1.1 Review and approve the request	None	30 Minutes	<i>Director</i> GEC
	1.2 Prepare a copy of the syllabus and transmittal slip	None	1 Hour	<i>Junior Office Associate</i> GEC
2. Receive a copy of requested syllabus via email	2. Release a copy of the syllabus via email	None	15 Minutes	<i>Releasing personnel</i> GEC
TOTAL:		None	2 Hours	

2. Request for evaluation and approval of GE course proposal

a. Manual Submission and Processing

Pursuant to Memorandum No. OVCAA-ECA 17-052, OVPAAs Memorandum No. 2017-78, Memorandum No. PDLC 18-27, and Memorandum No. PDLC 18-47, only reconfigured, revised and newly instituted GE courses based on the new UP GE framework can be offered starting first semester of AY 2018-2019. As part of the implementation of the UPD 2017 GE Program, academic units shall request for evaluation and approval of their GE course proposal to be able to offer a GE course to students.

Office or Division:	General Education Center (GEC)			
Classification:	Highly Technical			
Type of Transaction:	Government-to-Government			
Who may avail:	UPD Academic Units			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		

1. Request letter endorsed by the Dean 2. GE course proposal evaluated and endorsed by the UPD GE Cluster Committee 3. Presentation of the GE course proposal during Meetings of the UPD GE Cluster Committee, UPD GE Committee, System GE Council and UPD UC Curriculum Committee 4. Serve as panelist/resource person during the presentation of the GE course proposal at the University Council Meeting 5. Work on the necessary revisions of the GE course proposal based on the comments/suggestions of Committees, if needed		Requesting Party (Proponent) Requesting Party and UPD GE Cluster Committee (GE Course Proposal Templates are available at the GEC website: https://gec.upd.edu.ph/updated-ge-course-proposal-templates/) Requesting Party (Proponent) Requesting Party (Proponent) Requesting Party (Proponent)		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit the required documents to GEC, as endorsed by the Dean and UPD GE Cluster Committee	1. Receive the required documents endorsed by the Dean and UPD GE Cluster Committee and encode in the UP Document Routing System	None	15 Minutes	<i>Receiving personnel</i> GEC
	1.1 Include in the agenda of the UPD GE Committee and do the needed pre-meeting preparations	None	1 Day <i>Note: There is no Regular UPD GE Committee Meeting. It is scheduled as the need arises and depends on the required quorum.</i>	<i>UPD GE Committee Secretariat</i> GEC
2. Present the GE course proposal during the UPD GE Committee Meeting	2. Review and evaluate the GE course proposal - <i>If in order, the Committee will approve and endorse the GE course proposal to the System GE Council through OVPAA</i> - <i>If needed, the proponent may work on the necessary revisions based on the Committee's comments/suggestions</i>	None	1 Day	UPD GE Committee

	2.1. Receive the GE course proposal endorsed by the UPD GE Committee for agenda in the System GE Council Meeting and do the necessary preparations	None	1 Day <i>Note: There is no Regular System GE Council Meeting. It is scheduled as the need arises and depends on the required quorum.</i>	System GE Council Secretariat OVPAA
3. Present the GE course proposal during the System GE Council Meeting	3. Review and evaluate the GE course proposal - <i>If in order, the Council will approve and endorse the GE course proposal to the UPD UC CC through GEC and OUR</i> - <i>If needed, the proponent may work on the necessary revisions based on the Council's comments/ suggestions</i>	None	1 Day	System GE Council
	3.1 Receive the GE course proposal endorsed by the System GE Council, do the necessary preparations, and coordinate with the UPD UC CC through OUR	None	1 Hour	Junior Office Associate GEC
	3.2 Receive the GE course proposal for agenda in the UPD UC CC Meeting and do the necessary preparations	None	1 Day <i>Note: The Regular UPD UC CC Meetings are scheduled thrice every academic year (per semester). Special Meetings are scheduled as the need arises.</i>	UPD UC CC Secretariat OUR
4. Present the GE course proposal	4. Review and evaluate the GE course proposal	None	1 Day	UPD UC CC

during the UPD UC CC Meeting	<p>- If in order, the Committee will approve and endorse the GE course proposal to the UPD UC</p> <p>- If needed, the proponent may work on the necessary revisions based on the Committee's comments/ suggestions</p>			
	4.1 Receive the GE course proposal endorsed by the UPD UC CC for agenda in the UPD UC Meeting and do necessary preparations	None	<p>2 Days</p> <p><i>Note: The Regular UPD UC Meetings are scheduled thrice every academic year (per semester). Special Meetings are scheduled as the need arises.</i></p>	UCSS OUR
5. Serve as panelist/resource person during the presentation of the GE course proposal at the UPD UC Meeting	<p>5. Review and evaluate the GE course proposal</p> <p>- If in order, the Council will approve and endorse the GE course proposal to the UP President, through channels</p> <p>- If needed, the proponent may work on the necessary revisions based on the Council's comments/ suggestions</p>	None	1 Day	UPD UC
	<p>5.1 Prepare the endorsement letter for VCAA's signature, together with a copy of the UPD UC-approved GE course proposal</p> <p>5.1.1 Review and countersign the endorsement letter or affix e-signature</p> <p>5.1.2 Release to OVCAA</p>	None	1 Day	<p>Junior Office Associate GEC</p> <p>Director GEC</p> <p>Releasing personnel GEC</p>
	<p>5.2 Review and sign the endorsement letter or affix e-signature</p> <p>5.2.1 Release to OC</p>	None	1 Day	<p>VCAA OVCAA</p> <p>Releasing personnel</p>

				OVCAA
	5.3 Receive the documents and encode in the UP Document Routing System 5.3.1 Prepare an endorsement letter to the President, through channels, for the Chancellor's signature 5.3.2 Review and sign the endorsement letter or affix e-signature 5.3.3 Release to OSU	None	2 Days	<i>Receiving personnel</i> OC <i>Staff</i> OC Chancellor OC <i>Releasing personnel</i> OC
	5.4 Receive the documents, encode in the UP Document Routing System, and release to OVPAA	None	2 Hours	<i>Receiving/releasing personnel</i> OSU
	5.5 Receive the endorsement letter and UPD UC-approved GE course proposal, encode in the UP Document Routing System, and refer to the AVPAA and VPAA for final review and endorsement to the Office of the President 5.5.1 Review and endorse the UPD UC-approved GE course proposal to the President 5.5.2 Release the document to UP OP	None	2 Days	<i>Receiving staff</i> OVPAA AVPAA and VPAA OVPAA <i>Releasing staff</i> OVPAA
	5.6 Receive the UPD UC-approved GE course proposal endorsed by the OVPAA and refer to the EVP for signature (on behalf of the President) 5.6.1 Review and approve the UPD UC-approved GE course proposal endorsed by the OVPAA 5.6.2 Release the approved UPD GE course to OSU	None	2 Days	<i>Receiving personnel</i> UP OP EVP UP OP <i>Releasing personnel</i> UP OP
	5.7 Receive the UP OP-approved UPD GE course, record in the UP Document Routing System and furnish a copy to OVPAA and OC	None	4 Hours	<i>Receiving/releasing personnel</i> OSU

	5.8 Receive a copy of the UP OP-approved UPD GE course, record in the UP Document Routing System and furnish a copy to OVCAA and OUR	None	1 Day	<i>Receiving/releasing personnel</i> OC
	5.9 Receive a copy of the UP OP-approved UPD GE course, record in the UP Document Routing System and furnish a copy to GEC	None	4 Hours	<i>Receiving personnel</i> OVCAA
6. Receive a copy of the UP OP-approved UPD GE course	6. Receive a copy of the UP OP-approved UPD GE course, record in the UP Document Routing System, and release a copy to requesting party/proponent through the Dean	None	4 Hours	<i>Receiving/releasing personnel</i> GEC
TOTAL:		None	19 Days, 7 Hours and 15 Minutes	

b. Online Submission and Processing

Pursuant to Memorandum No. OVCAA-ECA 17-052, OVCAA Memorandum No. 2017-78, Memorandum No. PDLC 18-27, and Memorandum No. PDLC 18-47, only reconfigured, revised and newly instituted GE courses based on the new UP GE framework can be offered starting first semester of AY 2018-2019. As part of the implementation of the UPD 2017 GE Program, academic units shall request for evaluation and approval of their GE course proposal to be able to offer a GE course to students.

Office or Division:	General Education Center (GEC)	
Classification:	Highly Technical	
Type of Transaction:	Government-to-Government	
Who may avail:	UPD Academic Units	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE
1. Request letter endorsed by the Dean 2. GE course proposal evaluated and endorsed by the UPD GE Cluster Committee 3. Presentation of the GE course proposal during Meetings of the UPD GE Cluster Committee, UPD GE Committee, System GE Council and UPD UC Curriculum		Requesting Party (Proponent) Requesting Party and UPD GE Cluster Committee (GE Course Proposal Templates are available at the GEC website: https://gec.upd.edu.ph/updated-ge-course-proposal-templates/) Requesting Party (Proponent)

Committee 4. Serve as panelist/resource person during the presentation of the GE course proposal at the University Council Meeting 5. Work on the necessary revisions of the GE course proposal based on the comments/suggestions of Committees, if needed		Requesting Party (Proponent) Requesting Party (Proponent)		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit the required documents to GEC, as endorsed by the Dean and UPD GE Cluster Committee via email at gec_ovcaa.upd@up.edu.ph	1. Receive the required documents endorsed by the Dean and UPD GE Cluster Committee via email and encode in the UP Document Routing System	None	15 Minutes	<i>Receiving personnel</i> GEC
	1.1. Include in the agenda of the UPD GE Committee and do the necessary preparations	None	1 Day <i>Note: There is no Regular UPD GE Committee Meeting. It is scheduled as the need arises and depends on the required quorum.</i>	<i>UPD GE Committee Secretariat</i> GEC
2. Present the GE course proposal during the UPD GE Committee Meeting	2. Review and evaluate the GE course proposal - <i>If in order, the Committee will approve and endorse the GE course proposal to the System GE Council through OVPAA</i> - <i>If needed, the proponent may work on the necessary revisions based on the Committee's comments/suggestions</i>	None	1 Day	UPD GE Committee
	2.1 Receive, via email, the GE course proposal endorsed by the UPD GE Committee for agenda in the System GE Council Meeting	None	1 Day <i>Note: There is no Regular System GE Council</i>	<i>System GE Council Secretariat</i> OVPAA

	and do the necessary preparations		<i>Meeting. It is scheduled as the need arises and depends on the required quorum.</i>	
3. Present the GE course proposal during the System GE Council Meeting	3. Review and evaluate the GE course proposal <i>- If in order, the Council will approve and endorse the GE course proposal to the UPD UC CC through GEC and OUR</i> <i>- If needed, the proponent may work on the necessary revisions based on the Council's comments/ suggestions</i>	None	1 Day	System GE Council
	3.1 Receive the GE course proposal endorsed by the System GE Council via email, do the necessary preparations, and coordinate with the UPD UC CC through OUR	None	1 Hour	<i>Junior Office Associate</i> GEC
	3.2 Receive the GE course proposal for agenda in the UPD UC CC Meeting via email and do the necessary preparations	None	1 Day <i>Note: The Regular UPD UC CC Meetings are scheduled thrice every academic year (per semester). Special Meetings are scheduled as the need arises.</i>	<i>UPD UC CC</i> Secretariat OUR
4. Present the GE course proposal during the UPD UC CC Meeting	4. Review and evaluate the GE course proposal <i>- If in order, the Committee will approve and endorse the GE course proposal to the UPD UC</i> <i>- If needed, proponent may work on the necessary</i>	None	1 Day	UPD UC CC

	<i>revisions based on the Committee's comments/suggestions</i>			
	4.1 Receive the GE course proposal endorsed by the UPD UC CC for agenda in the UPD UC Meeting via email and do the necessary preparations	None	2 Days <i>Note: The Regular UPD UC Meetings are scheduled thrice every academic year (per semester). Special Meetings are scheduled as the need arises.</i>	UC Secretariat OUR
5. Serve as panelist/resource person during the presentation of the GE course proposal at the UPD UC Meeting	5. Review and evaluate the GE course proposal - <i>If in order, the Council will approve and endorse the GE course proposal to the UP President through channels</i> - <i>If needed, the proponent may work on the necessary revisions based on the Council's comments/suggestions</i>	None	1 Day	UPD UC
	5.1 Prepare the endorsement letter for VCAA's signature together with a copy of the UPD UC-approved GE course proposal 5.1.1 Review and countersign the endorsement letter or affix e-signature 5.1.2 Release to OVCAA via email	None	1 Day	Junior Office Associate GEC Director GEC Releasing personnel GEC
	5.2 Review and sign the endorsement letter or affix e-signature 5.2.1 Release to OC via email	None	1 Day	VCAA OVCAA Releasing personnel OVCAA
	5.3 Receive the documents via email and encode in the UP Document Routing System	None	2 Days	Receiving personnel OC

	<p>5.3.1 Prepare endorsement letter to the President, through channels, for the Chancellor's signature</p> <p>5.3.2 Review and sign the endorsement letter or affix e-signature</p> <p>5.3.3 Release to OSU via email</p>			<p><i>Staff</i> OC</p> <p>Chancellor OC</p> <p><i>Releasing personnel</i> OC</p>
	5.4 Receive the documents via email, encode in the UP Document Routing System, and release to OVPAA	None	2 Hours	<i>Receiving/releasing personnel</i> OSU
	<p>5.5 Receive the endorsement letter and UPD UC-approved GE course proposal via email, encode in the UP Document Routing System and refer to the AVPAA and VPAA for final review and endorsement to the Office of the President</p> <p>5.5.1 Review and endorse the UPD UC-approved GE course proposal to the President</p> <p>5.5.2 Release the document to UP OP via email</p>	None	2 Days	<p><i>Receiving personnel</i> OVPAA</p> <p>AVPAA and VPAA OVPAA</p> <p><i>Releasing personnel</i> OVPAA</p>
	<p>5.6 Receive the UPD UC-approved GE course proposal endorsed by the OVPAA via email and refer to the EVP for signature (on behalf of the President)</p> <p>5.6.1 Review and approve the UPD UC-approved GE course proposal endorsed by the OVPAA</p> <p>5.6.2 Release the approved UPD GE course to OSU via email</p>	None	2 Days	<p><i>Receiving personnel</i> UP OP</p> <p>EVP UP OP</p> <p><i>Releasing personnel</i> UP OP</p>
	5.7 Receive the UP OP-approved UPD GE course via email, record in the UP Document Routing System and furnish a copy to OVPAA and OC via email	None	1 Hour	<i>Receiving/releasing personnel</i> OSU
	5.8 Receive a copy of the UP OP-approved UPD GE course via email, record in the UP Document Routing	None	1 Day	<i>Receiving/releasing personnel</i> OC

	System, and furnish a copy to OVCAA and OUR via email			
	5.9 Receive a copy of the UP OP-approved UPD GE course via email, record in the UP Document Routing System, and furnish a copy to GEC via email	None	1 Hour	<i>Receiving/releasing personnel</i>
6. Receive a copy of the UP OP-approved UPD GE course via email	6. Receive a copy of the UP OP-approved UPD GE course via email, record in the UP Document Routing System, and release a copy to requesting party/proponent through the Dean via email	None	1 Hour	<i>Receiving/releasing personnel</i> GEC
TOTAL:		None	18 Days, 6 Hours and 15 Minutes	

3. Request for the adoption of GE course/s

a. Manual Submission and Processing

Other UP Constituent Universities may request the adoption of UPD GE course/s to make GE teaching and learning more relevant and meaningful. The overall process flow is based on Memorandum No. OVPA 2020-79: Flowchart of Adoption of GE Courses, issued on 20 July 2020.

Office or Division:	General Education Center (GEC)	
Classification:	Highly Technical	
Type of Transaction:	Government-to-Government	
Who may avail:	UPD Academic Units	
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE
<ol style="list-style-type: none"> 1. Request letter addressed to the UPD Chancellor through channels <ul style="list-style-type: none"> - Endorsed by the adopting CU's Dean, GE Coordinator, VCAA and Chancellor - Copy furnished the VCAA, GEC Director and Owner of the GE Course (Dean and Department Chair/Institute Director) 2. Request letter from the Chancellor of the adopting CU addressed to the UPD Chancellor (as cover letter) 		<p>Requesting Party</p> <p>Chancellor of the Adopting CU</p>

CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit the required documents to the Chancellor of the adopting CU, through channels, for endorsement to the UPD Chancellor	1. Receive the required documents from the OVCAA as referred by the OC and encode in the UP Document Routing System	None	15 Minutes	<i>Receiving personnel</i> GEC
	1.1 Prepare a referral letter to the Owner of the GE Course for GEC Director's signature 1.1.1 Sign the referral letter or affix e-signature 1.1.2 Release the referral letter	None	1 Day	<i>Research Assistant</i> GEC <i>Director</i> GEC <i>Releasing personnel</i> GEC
	1.2 Review and approve the request 1.2.1 Prepare an approval letter (for endorsement of the Dean if applicable) 1.2.2 Send to GEC	None	5 Days	Owner of the GE Course (Dean and Department Chair/ Institute Director)
	1.3 Receive the approval letter for GEC Director's endorsement and encode in the UP Document Routing System 1.3.1 Sign the approval letter or affix e-signature 1.3.2 Refer to VCAA for endorsement	None	1 Day	<i>Receiving personnel</i> GEC <i>Director</i> GEC <i>Junior Office Associate</i> GEC
	1.4 Sign the approval letter or affix e-signature and send back to GEC afterwards	None	1 Day	VCAA <i>Releasing personnel</i> OVCAA
	1.5 Receive the approval letter endorsed by the VCAA and GEC Director 1.5.1 Prepare a transmittal letter for GEC Director's consideration 1.5.2 Sign the transmittal letter or affix e-signature 1.5.3 Release to OC for Chancellor's endorsement	None	1 Day	<i>Receiving personnel</i> GEC <i>Research Assistant</i> GEC <i>Director</i> GEC <i>Releasing personnel</i> GEC

	1.6 Sign the approval letter or affix e-signature and send back to GEC afterwards	None	2 Days	<i>Chancellor Releasing personnel OC</i>
	1.7 Receive the approval letter endorsed by the Chancellor, VCAA and GEC Director 1.7.1 Prepare a transmittal letter addressed to the Chancellor of the adopting CU, for GEC Director's signature, together with a copy of the UP OP-approved UPD GE course 1.7.2 Sign the transmittal letter or affix e-signature	None	2 Days	<i>Receiving personnel GEC Research Assistant GEC Director GEC</i>
2. Receive the UPD's approval letter and a copy of the approved GE course syllabus forwarded by the Office of the Chancellor of the Adopting CU and furnish copies to the VCAA, GE Coordinator, Dean, Curriculum Committee and System GE Council <i>Note: The UPD's approval needs to be presented by the Adopting CU's GE Committee to their University Council for approval, to be able to offer the adopted GE course.</i>	2. Release the approval letter and a copy of the UP OP-approved GE course syllabus	None	<i>Note: Regular schedule of meetings are in the place. As the need arises, Special Meetings are scheduled.</i>	<i>Releasing personnel GEC</i>
TOTAL:		None	13 Days and 15 Minutes	

b. Online Submission and Processing

Other UP Constituent Universities may request the adoption of UPD GE course/s to make GE teaching and learning more relevant and meaningful. The overall process flow is based on Memorandum No. OVPA 2020-79: Flowchart of Adoption of GE Courses, issued on 20 July 2020.

Office or Division:	General Education Center (GEC)			
Classification:	Highly Technical			
Type of Transaction:	Government-to-Government			
Who may avail:	UPD Academic Units			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
1. Request letter addressed to the UPD Chancellor through channels - Endorsed by the adopting CU's Dean, GE Coordinator, VCAA and Chancellor - Copy furnished the VCAA, GEC Director, and Owner of the GE Course (Dean and Department Chair/ Institute Director) 2. Request letter from the Chancellor of the Adopting CU addressed to the UPD Chancellor (as cover letter)		Requesting Party Chancellor of the Adopting CU		
CLIENT STEPS	AGENCY ACTION	FEEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit the required documents via email to the Chancellor of the adopting CU, through channels, for endorsement to the UPD Chancellor	1. Receive the required documents via email from the OVCAA, as referred by the OC, and encode in the UP Document Routing System	None	15 Minutes	<i>Receiving personnel</i> GEC
	1.1 Prepare a referral letter to the Owner of the GE Course for the GEC Director's signature 1.1.1 Sign the referral letter or affix e-signature 1.1.2 Release the referral letter via email	None	1 Day	<i>Research Assistant</i> GEC <i>Director</i> GEC <i>Releasing personnel</i> GEC
	1.2 Review and approve the request	None	5 Days	Owner of the GE Course (Dean and Department Chair/ Institute Director)

	1.2.1 Prepare an approval letter (for endorsement of the Dean if applicable) 1.2.2 Send to GEC via email			
	1.3 Receive the approval letter for GEC Director's endorsement via email, and encode in the UP Document Routing System 1.3.1 Sign the approval letter or affix e-signature 1.3.2 Refer to VCAA via email for endorsement	None	1 Day	<i>Receiving personnel</i> GEC <i>Director</i> GEC <i>Junior Office Associate</i> GEC
	1.4 Sign the approval letter or affix e-signature and send back to GEC afterwards	None	1 Day	VCAA <i>Releasing personnel</i> OVCAA
	1.5 Receive the approval letter endorsed by the VCAA and GEC Director 1.5.1 Prepare a transmittal letter for GEC Director's consideration 1.5.2 Sign the transmittal letter or affix e-signature 1.5.3 Release to OC for the Chancellor's endorsement	None	1 Day	<i>Receiving personnel</i> GEC <i>Research Assistant</i> GEC <i>Director</i> GEC <i>Releasing personnel</i> GEC
	1.6 Sign the approval letter or affix e-signature and send back to GEC afterwards	None	2 Days	<i>Chancellor</i> <i>Releasing personnel</i> OC
	1.7 Receive the approval letter endorsed by the Chancellor, VCAA and GEC Director via email 1.7.1 Prepare a transmittal letter addressed to the Chancellor of the adopting CU, for GEC Director's signature, together with a copy of the UP OP-approved UPD GE course 1.7.2 Sign the transmittal letter or affix e-signature	None	1 Day	<i>Receiving personnel</i> GEC <i>Research Assistant</i> GEC <i>Director</i> GEC
2. Receive the UPD's approval letter and a copy of the approved GE course syllabus (manually or via email) forwarded	2. Release the approval letter and a copy of the UP OP-approved GE course syllabus via email	None	<i>Note: Regular schedule of meetings are in the place. As the need arises, Special</i>	<i>Releasing personnel</i> GEC

by the Office of the Chancellor of the Adopting CU via email and furnish copies to the VCAA, GE Coordinator, Dean, Curriculum Committee and System GE Council			<i>Meetings are scheduled.</i>	
<i>Note: The UPD's approval needs to be presented by the Adopting CU's GE Committee to their University Council for approval, to be able to offer the adopted GE course.</i>				
TOTAL:		None	12 Days and 15 Minutes	